



EVALUATING HEALTH SERVICES

An interdisciplinary approach



COLLABORATION BETWEEN IGBiS & BUSINESS SCHOOL

- **Mainstreaming Genetics: organization and management issues associated with innovation in healthcare systems**
- **Re-use of single use devices in operating theatres: knowledge management and professional regulation problem**
- **Childrens' services networks: mediating powerful policy (markets) and professional institutions (hierarchies)**



MAINSTREAMING GENETICS

- **Government White Paper 2003: *Our Inheritance, Our Future***
- **Mainstream genetics so that specialist services can be focused upon rarer/more intractable problems**
- **Move genetics knowledge/services into key disease areas – cancer, cardiology, renal**
- **Move genetics into primary care – GPs, practice nurses**
- **Move genetics into other professions - nurses**



MAINSTREAMING GENETICS INTERVENTIONS

- **Development of boundary crossing roles; e.g. specialist nurses, genetics counsellors**
- **Development of joint clinics; e.g. genetics & cardiology**
- **Development of care pathways to avoid referral duplication/referrals ‘falling through cracks’**
- **GPs with special interest in genetics – providing clinics &/or education**
- **Risk assessment clinics located in primary care targeted at specific ethnic groups**



ORGANIZATION AND MANAGEMENT ISSUES

- **Human resource issues: recruitment; careers; training and education; performance management; 'fit' with organizational systems**
- **Role of information technology: process of development; management of knowledge; professional judgement**
- **Knowledge sharing across boundaries: professional; organizational; primary, secondary & tertiary sector**
- **Leadership: medically led model? distributed? tertiary led or primary led model**
- **Organizational culture: 'thinking' genetics**
- **Sustainability/Commissioning: role of specialist commissioners; practice based commissioning; payment by results**
- **User involvement: expertise & representative-ness**